

AsiaCollect

Job Title

Debt Collector

Company

AsiaCollect (www.asia-collect.com) is the first Pan-Asian professional consumer credit collection services company. The Company seeks to bring world-class outsourced collection practices and efficiency to the South East Asian consumer finance market. Established in 2015, AsiaCollect is headquartered in Singapore and is backed by Forum Capital, a global Emerging Markets investment firm with deep expertise in the consumer finance industry.

Why to apply?

- Exciting entrepreneurial opportunity to join a fast growing business across ASEAN
- Work with proven global entrepreneurs who have created significant companies and wealth
- Be part of the early team that creates a new market leader

Main responsibilities

- Build reliable, trusty and long-term relations with delinquent clients
- Motivate clients to carry out their loan obligations via outbound telephone calls
- Provide an updated information to clients about their current debt and ways how to pay
- Arrange for debt repayment or establish repayment schedules, based on customers' financial situations
- Fulfil the KPI's based on performance
- Provide high-quality customer service for delinquent clients based on Company's Code of Conduct.

Requirements & employment standard

- Bachelor's/ College degree, any field.
- Fresh graduate is welcome.
- Having a customer service/collection background is a plus
- Be comfortable with shift working.
- Good communication, and problem-solving skills
- Good interpersonal skills
- Good computer skill, be comfortable working with system
- Honest, pro-active, customer-oriented and detail-focused
- Smart working / Hard-working and highly desirable

What do we offer?

- 13th salary
- Monthly bonus based on KPI achievement
- Health insurance
- Working place in nice and modern office in HCMC
- Motorbike parking
- Flexible paid annual leave schedule
- Benefit as legal requirements.