

# AsiaCollect

## Job Title

Head of Training

## Company

AsiaCollect ([www.asia-collect.com](http://www.asia-collect.com)) is the first Pan-Asian professional consumer credit collection services company. The Company seeks to bring world-class outsourced collection practices and efficiency to the South East Asian consumer finance market. Established in 2015, AsiaCollect is headquartered in Singapore and is backed by Forum Capital, a global Emerging Markets investment firm with deep expertise in the consumer finance industry.

## Why to apply?

- Exciting entrepreneurial opportunity to join a fast growing business across ASEAN
- Work with proven global entrepreneurs who have created significant companies and wealth
- Be part of the early team that creates a new market leader

## Main responsibilities

- Responsible for the effective development, coordination and presentation of training and development programs for all debt collector.
- Assess property-wide developmental needs to drive training initiatives. Identify and arrange suitable training solutions for debt collector.
- Actively search, creatively design and implement effective methods to educate, enhance performance and recognize performance.
- Responsible for improving the productivity and quality of collection team
- Conduct follow-up studies of all completed training to evaluate and measure results; modify programs as needed; develop effective training materials utilizing a variety of media.
- Develop trainer development programs and coach others involved in training efforts, providing effective growth and development opportunities.
- Plan, organize, facilitate and order supplies for employee events.
- Exemplify the desired culture and philosophies of the organization.
- Work effectively as a team member with other members of management and the human resources staff.
- Build a professional talent programs for organization.

## Requirements & employment standard

- You must possess bachelor degree, any field, relevant education will be an advantage
- Require you to have a psychology degree or working experience in this field with proven track record.
- At least 3 years of equivalent experiences, experience in training for collection is a plus
- Proven ability to lead by example and foster mentoring relationships.
- Outstanding verbal, written, multi-tasking and presentation skills.
- Ability to create momentum and foster organizational change
- Good English in writing and verbal

## What do we offer?

- Competitive salary based on interview results
- 13<sup>th</sup> salary
- Yearly bonus based on KPI achievement
- Health insurance

- Working place in nice and modern office in HCMC
- Motorbike parking
- Flexible paid annual leave schedule
- Other features can be negotiable with successful candidate.