

Head of Operations - Indonesia

www.asia-collect.com

Indonesia, Jakarta

Company

AsiaCollect's mission is to revolutionise Credit Management Services in Asia. We are the first mover in Asia in providing professional Non-Performing Loan Servicing and Purchasing to Consumer Lender clients. The Company is currently operational in Vietnam, launching in Indonesia in 2017, and is planning further international expansion to Philippines and China. Established in 2016, AsiaCollect is headquartered in Singapore, and backed by world-class international venture capital.

Job Description

- Head of Operations is responsible for managing the consumer credit collection operations in a given country, including call centre, field collections, and legal collections.
- The position matrix-reports to the Country Head - Indonesia as well as to Group COO.
- Utilise your manager's experience and the drive to develop a young team of professionals.
- Use your energy to build the pillars of the greatest collection company in Indonesia.
- Influence the strategy of AsiaCollect through your feedback and knowledge from the "front line".
- Work with a group of smart, fun and successful entrepreneurs and help establish the AsiaCollect culture.

Is this you?

- 5+ years of experience in contact centre management and/or retail loan collection.
- International or multinational company experience is an advantage.
- Excellent analytical, people management and leadership skills.
- Strong written and verbal communication skills.
- Excellent user-level knowledge of supporting IT systems and new communication technologies.
- High level of responsibility and self-motivation.
- Fluent English & Bahasa Indonesia.

Why to apply?

- Exciting entrepreneurial opportunity to join a fast growing business across ASEAN.
- Participation in Management Stock Option Program.
- Work with proven global entrepreneurs who have created significant companies and wealth.
- Be part of the early team that creates an Asian market leader in a new market segment.

To apply: send your Curriculum Vitae to: info@asia-collect.com